

# Group Volunteering FAQ

## **Does WSCP accommodate groups for volunteering?**

Yes, we welcome groups to volunteer together at the Pantry. Volunteering is a great way for group members to connect with each other in new ways and support their community.

## **How many volunteers can you host at a time?**

During weekdays, the average group size is no more than 10 people, and on Saturdays the group size is no more than 6 people. If the group is larger, we may need to break the group up into shifts or multiple days.

## **What tasks do group volunteers help with?**

Group volunteers can help with sorting grocery donations, stocking pantry shelves, or packing grocery orders.

## **When do you offer shifts for group volunteers?**

During the summer (June - August), groups can help Wednesdays and Fridays from 12:00-2:00PM, Mondays for a 2-hour shift between 9:00AM and 5:00PM, and Saturdays from 8:00-10:00AM or 10:00AM-2:00PM. Contact our Volunteer Manager, Amy Smetana, at [volunteer@wscpantry.org](mailto:volunteer@wscpantry.org) for an updated schedule and availability.

## **Where does group volunteering take place?**

Volunteer shifts are at our food pantry, located at 6809 Hobson Valley Drive #118 in Woodridge.

## **How do I register my group to volunteer?**

Please email our Volunteer Manager, Amy Smetana, at [volunteer@wscpantry.org](mailto:volunteer@wscpantry.org).

## **How far in advance do I need to register my group to volunteer?**

It's best to coordinate with the Pantry at least two weeks prior to when you'd like your group to volunteer.



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## **What are your health and safety requirements and precautions for volunteers?**

We have no specific precautions for COVID at this time, but volunteers are welcome to wear a mask if they choose. All volunteers are required to wear closed-toe shoes. When working with food, volunteers must also wear the non-latex gloves we provide at each shift.

## **What should the members of my group wear or bring to our volunteer shift?**

Volunteers should dress in layers since the temperature can fluctuate in the Pantry and we want everyone to be comfortable. We offer a coat rack where any extra layers can be stored. We ask that volunteers leave valuables at home. All volunteers are required to wear closed-toe shoes.

## **What are the physical requirements for volunteering?**

Volunteers should be comfortable standing for most of their shift, as well as twisting, bending, and lifting items such as a gallon of milk in each hand. Volunteers should also be prepared to get dirty and work in varying temperatures, including cold winter and hot summer conditions. All volunteers must be in high school or older.

## **Where should we plan to park for our group volunteer shift?**

Parking is available on the west side of the Seven Bridges Ice Arena. Volunteers should use the Ice Arena address, 6690 IL-53, in their GPS as the parking lot isn't connected by a street to the Pantry. Park close to the fence and walk through the gate to our building.

## **What if I need to cancel or reschedule a group volunteering shift?**

Please contact Amy Smetana, Volunteer Manager, at [volunteer@wscpantry.org](mailto:volunteer@wscpantry.org) to cancel your group volunteering shift.

## **What if I have more questions about volunteering?**

Please visit the Volunteer page of our website to learn more: [www.wscpantry.org/volunteer](http://www.wscpantry.org/volunteer). You can also contact Amy Smetana, Volunteer Manager, at [volunteer@wscpantry.org](mailto:volunteer@wscpantry.org) or (630) 791-0931.

