Group Volunteering FAQ

Does WSCP accommodate groups for volunteering?

Yes, we welcome groups to volunteer together at the food pantry. Volunteering is a great way for group members to connect with each other in new ways and support their community.

How many volunteers can you host at a time?

The average group size is no more than 15 people. If the group is larger than 15, we may need to break the group up into shifts.

What tasks do group volunteers help with?

Group volunteers can help with sorting grocery donations, stocking pantry shelves, or packing grocery orders.

When do you offer shifts for group volunteers?

Your group can join us weekdays between 8:00am and 3:00pm for shifts that are a minimum of two hours in length.

Where does group volunteering take place?

Volunteer shifts are at our food pantry, located at 6809 Hobson Valley Drive in Woodridge.

How do I register my group to volunteer?

Please email our Volunteer Coordinator, Colleen Loftus, at <u>cloftus@wscpantry.org</u>.

How far in advance do I need to register my group to volunteer?

It's best to coordinate with the food pantry at least two weeks prior to when you'd like your group to volunteer.

What are your COVID-19 health and safety requirements and precautions for volunteers?

We have no specific precautions for COVID at this time. Volunteers are welcome to wear a mask if they choose. All volunteers are required to wear closed-toe shoes. When working with food, volunteers must also wear the non-latex gloves we provide at each shift.



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What should the members of my group wear or bring to our volunteer shift?

Volunteers should dress in layers since the temperature can fluctuate in the food pantry and we want everyone to be comfortable. We offer a coat rack where any extra layers can be stored. We ask that volunteers leave valuables at home. All volunteers are required to wear closed-toe shoes.

Where should we plan to park for our group volunteer shift?

Parking is available on the west side of the Seven Bridges Ice Arena. Volunteers should use the Ice Arena address, 6690 IL-53, in their GPS as the parking lot isn't connected by a street to the pantry. Park close to the fence and walk through the gate to our building.

What if I need to cancel or reschedule a group volunteering shift?

Please contact <u>Colleen Loftus</u>, Volunteer Coordinator to cancel your group volunteering shift.

What if I have more questions about volunteering?

Please visit the Volunteer page of our website to learn more: <u>wscpantry.org/volunteer-2</u>. You can also contact Colleen Loftus, Volunteer Coordinator, at <u>cloftus@wscpantry.org</u> or call (630) 948-8135.



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