



SUPPORT PROGRAMS

Increasing People's Access to Food

Mobile Pantries: WSCP distributes nutritious food to those in need at no cost in three communities, three times per month – serving an average of 300 households per month.

Online Ordering: in partnership with Bridge Communities, we deliver food orders to Bridge apartment complexes that families have ordered online. Families will come pick up their food along with other items, similar to a Mobile Pantry.

Senior Home Delivery: WSCP delivers food to homebound seniors once per month. We currently deliver to 30 seniors.



SUPPORT PROGRAMS

CHILD HUNGER

School Breakfast: Eligible school districts receive breakfast as needed throughout the school year and for summer school programs.

Weekend Backpacks: Backpacks filled with kid-friendly food for weekend meals are given to eligible children throughout the school year.

School Snacks: Interested schools receive a box of snacks to give students exhibiting hunger during the day.

Summer Meals: provide sandwiches and snack bags at Woodridge Library and Lisle Library during the summer months

Irene King School Pantry: WSCP's first in-school pantry opened on Nov. 21st. Offering Irene King families every Thursday from 3:30pm-5:30pm, fresh meat, fish, eggs, milk, cheese, fruits and vegetables.



SUPPORT PROGRAMS

Empowering Improved Quality of Life

Healthy Lifestyle Workshops: in partnership with Good Samaritan Hospital and University of Illinois Extension.

Job Readiness: in partnership with Goodwill Workforce Connection Center.

Financial Literacy Workshops: in partnership with Hope's Front Door.

Coming Soon: Health Class (i.e. Diabetes Awareness) with Hamdard Health Care Center

SUPPORT PROGRAMS

CASE MANAGEMENT

SNAP (aka food stamps, link card): assistance with applications.

Access DuPage (medical services for uninsured): assistance with applications.

LIHEAP (electric / gas bills): assistance with applications.

Gas Cards: an opportunity to give families the means to purchase gas to meet grocery, employment and medical necessities.

Formal Referrals: to Sharing Connections (for furniture), Repeat Boutique (for clothing and household items), Poised for Success (for women's work attire)

Referrals: to other organizations for housing, financial assistance, mental health, medical and education.



Comments



Core Values

Draft for Review

WHY CORE VALUES

The Core Values are WSCP's set of guiding principles that will help get us where we want to go in a way that is true to who we are.

THE PROCESS

- 1) Established team of Board Members, staff, donors and volunteers
- 2) Work sessions to identify what we believe and what we do best
 - a. Identified people who embodied our beliefs and described the characteristics of those people
 - b. Initial list of 50 values narrowed and discussed to get to 5
- 3) Reviewed and refined by leadership
- 4) Vet with Board, Advisory Council and volunteers
- 5) Roll out in conjunction with Capital Campaign launch

WSCP
CORE
VALUES

Compassionate

WE ARE COMPASSIONATE

WE ENGENDER TRUST

We are RESPECTFUL: Dignity/Empathy/Golden Rule/We don't Judge

We are HUMBLE: Above Self

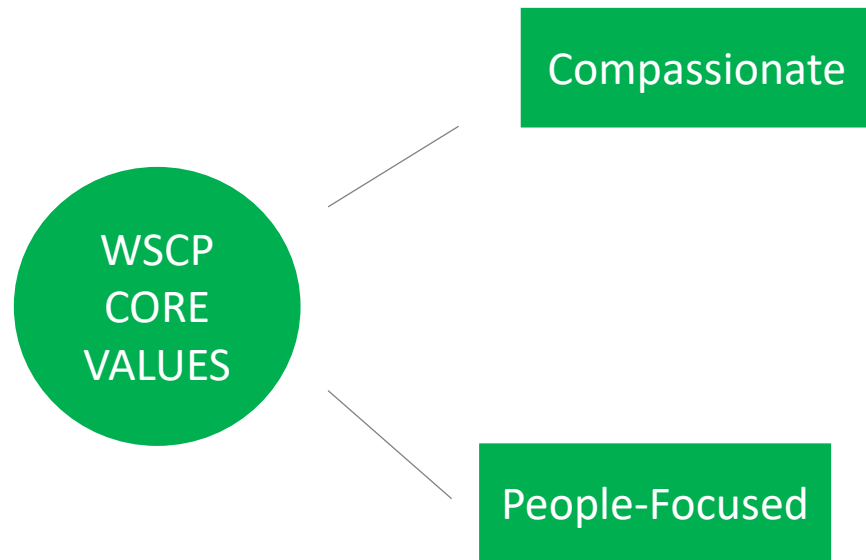
We Seek to Understand Challenges: We Listen/We are forgiving

We Maintain Appropriate Professionalism: Ethical/ Privacy

We Challenge our Comfort Zone to Help: Empathy/Asking

We VALUE Differences: Language/Culturally Sensitive/ Accepting of Others

We Seek to Make Connections: Faith & Spirituality/We are open-minded



WE ARE PEOPLE - FOCUSED

WE ENCOURAGE HOPE

Education: Tool to Thrive

Holistic Approach to CARE

Clients are Center: It takes everything to serve them/ Takes a village

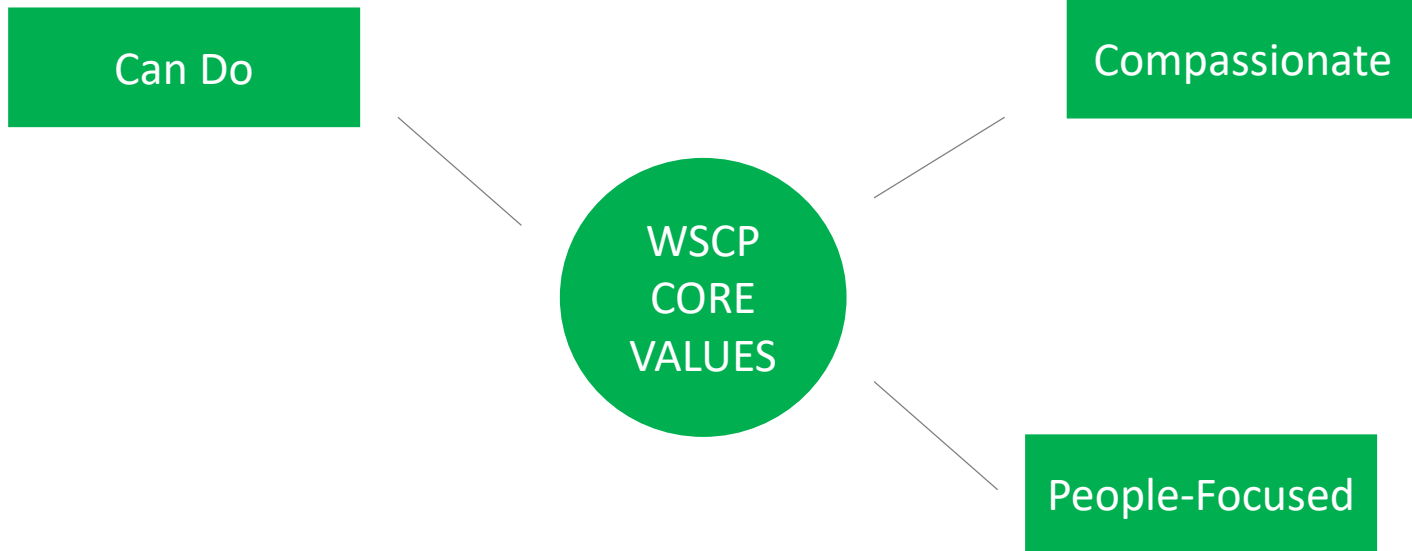
We Empower: We Seek to Make People Better/ Volunteers/Staff/Spec. Needs/ Corp.

We Respond to the NEEDS of People

We Connect to Create Trust and Change

Harnessing Power of All for Greater: Value Community/Resources/\$/Groups

We are Supportive: Safety/Guidance/Training Recognition/Motivation



We embrace a “can do” attitude

WE DO WHAT IT TAKES

Collaboration: Networking/Partnerships

We are AGILE: Flexible

We Value Team Effort: Every role matters/In it together

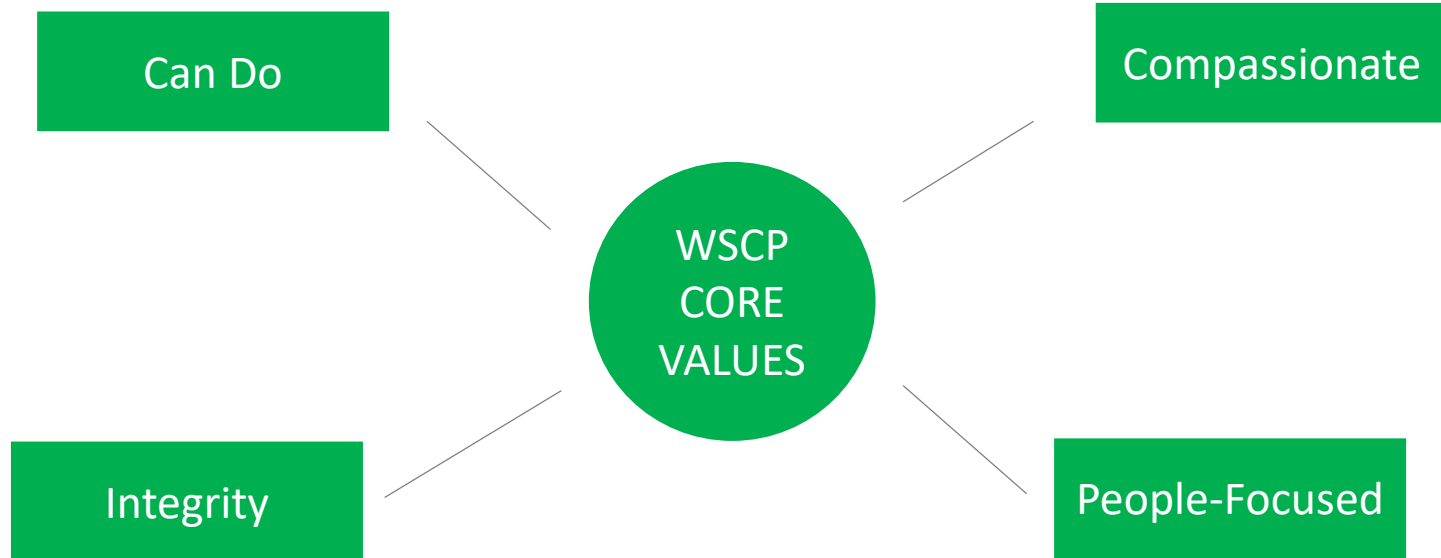
We Overcome Barriers: Problem Solving/Solution Focused

Optimistic: Believe to Achieve/Positive

Resourceful: Creative

We go the EXTRA MILE for People: Above and beyond

Servant Attitude: No job too small/All hands



WE OPERATE WITH INTEGRITY

WE ARE GOOD STEWARDS

Confidentiality is HONORED

We are RESPONSIBLE: Personal/Team/\$/Clients

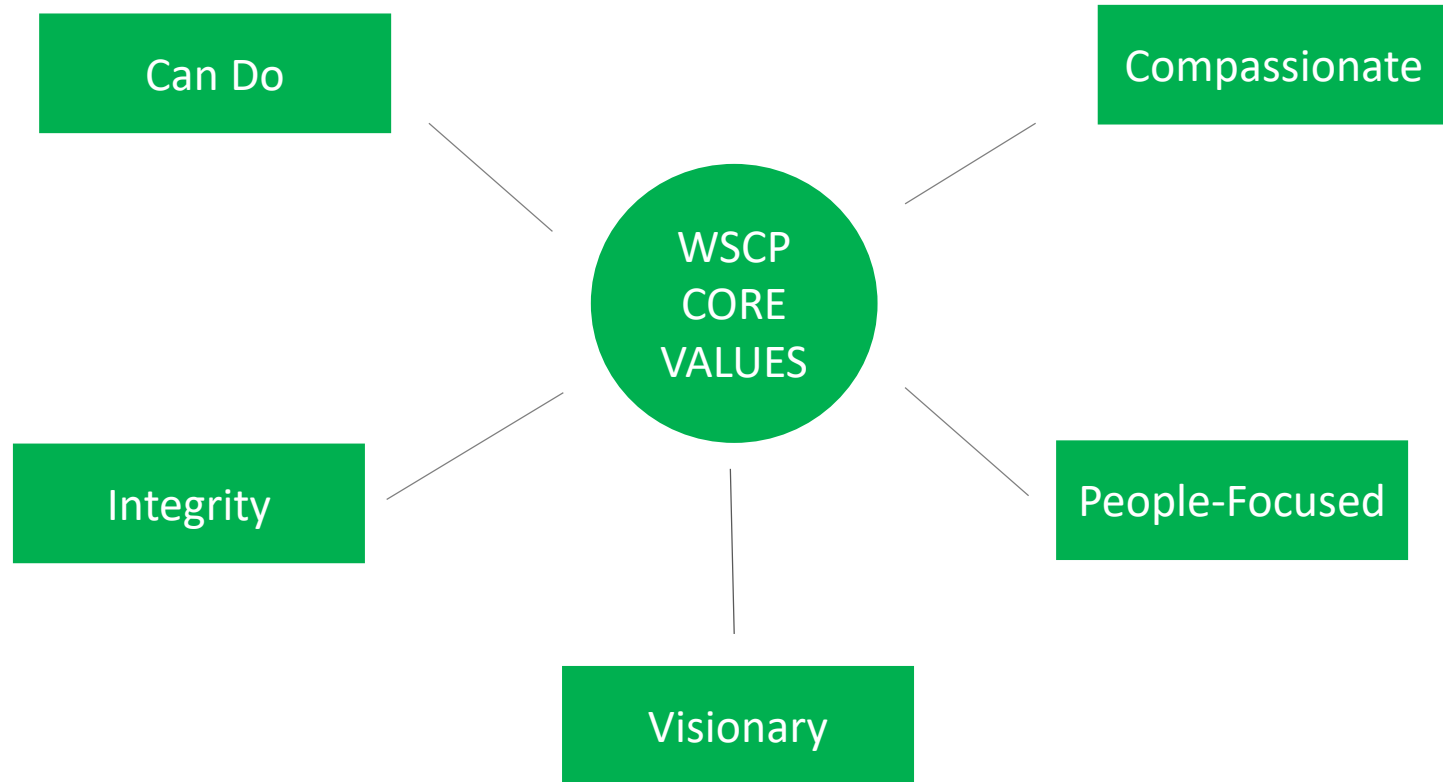
Encourage Mutual Honesty: To better SERVE/We own our mistakes

TRUSTWORTHY: Willing to work TOGETHER

We Accept Accountability: Safety/Plan/Training/Security

Transparent: Appropriate Privacy/Consistency

We deliver on our PROMISES: Sincerity/Open/Communicative



WE ARE VISIONARY

WE EVOLVE

We See Possibility: We Share

We are BOLD: Unafraid/Take action

We look to Solve Problems: Never satisfied/Structurally discontent

We see the FUTURE

We RISK: We challenge ourselves/Failure is an opportunity to learn and grow

We Employ Creativity: Innovative

We Implement: We walk the walk



VISION, MISSION, VALUES

Our Vision: A community without hunger.

Our Mission: We offer food for the hungry and resources to empower persons to improve their quality of life.

Our Values:

We are **compassionate**.

We are **people-focused**.

We have a **“can do”** spirit.

We operate with **integrity**.

We are **visionary**.



Discussion



Access 2020 Vision

WSCP Strategy Snapshot: 3 year plan*

*developed 2018-19

Vision:

A Community Without
Hunger

Mission:

Food for the Hungry

Resources to Improve
Quality of Life

Strategy
Pillars:

Optimize
Pantry
Operations

Increase
Access to
Food

Support
Access to
Basic Needs
Services

Open
Pathways to
Self
Sufficiency

Critical
Infra-
structure:

Resource Development/Marketing

Technology

Organization Alignment and Readiness

Client Stories



"As a single mom, I was determined to take good care of my kids on my own. I got a part-time job and am in community college. But feeding my family is a struggle, I'm embarrassed to ask for help, but WSCP always treats me with respect. Plus they understand that I can't always get to the Pantry, so it's nice to order online at any time. It's saved us!"

Client Stories



"I've always enjoyed cooking at home, and I know it's better for me. But since I've been on a fixed income, I can't afford to purchase fresh foods. The Pantry is helping me eat balanced, nutritious meals and stay healthy. I like to have the option to pick-up near my apartment or see a friendly face when I go into the Pantry."

Private Intake Area

Private offices for client registration and case management



Our new private area will make easier for clients to speak in confidence and trust us.

Grocery Store Remodel

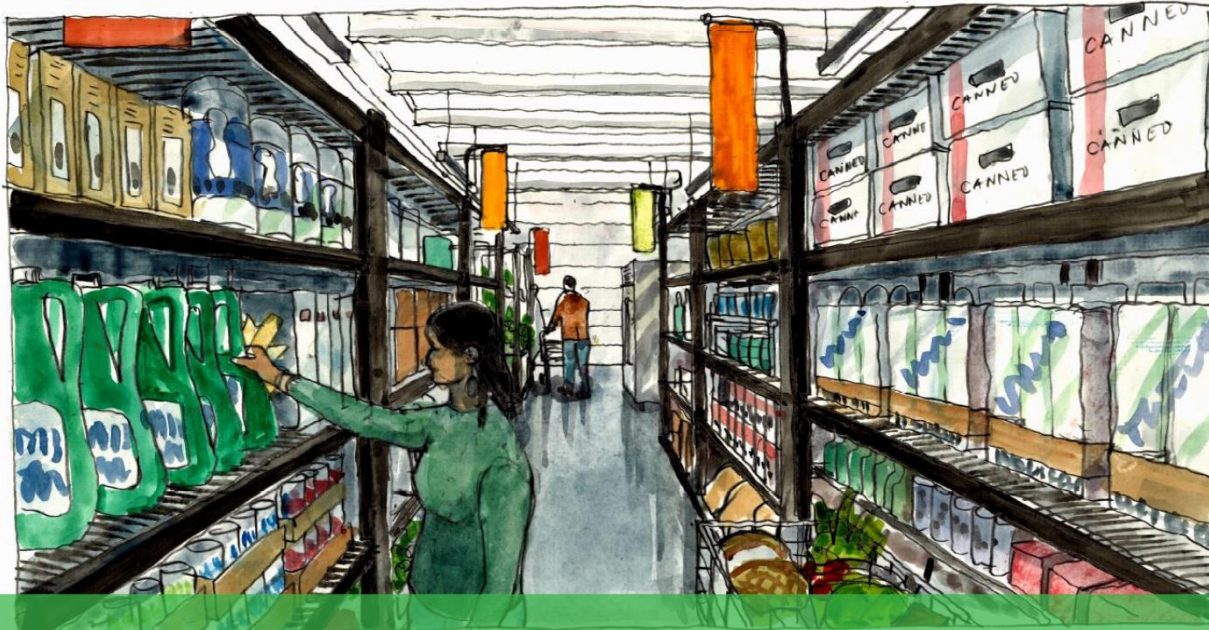
A bright, clean, positive “grocery store” experience



Our “grocery store” remodel will make going to the food pantry a positive family-friendly experience.

Warehouse Remodel

Increasing access through expanded capacity to service on-site
and off-site



*Going to a trusted
and familiar
location for food
helps to take
away the fear and
pride of going to
the Pantry.*

Online Ordering

Our remodel will allow for efficient order packing for distribution to drop sites, and give clients the option to quickly pick-up orders



Online ordering has proven to reach 40% of people not currently using a traditional food pantry.

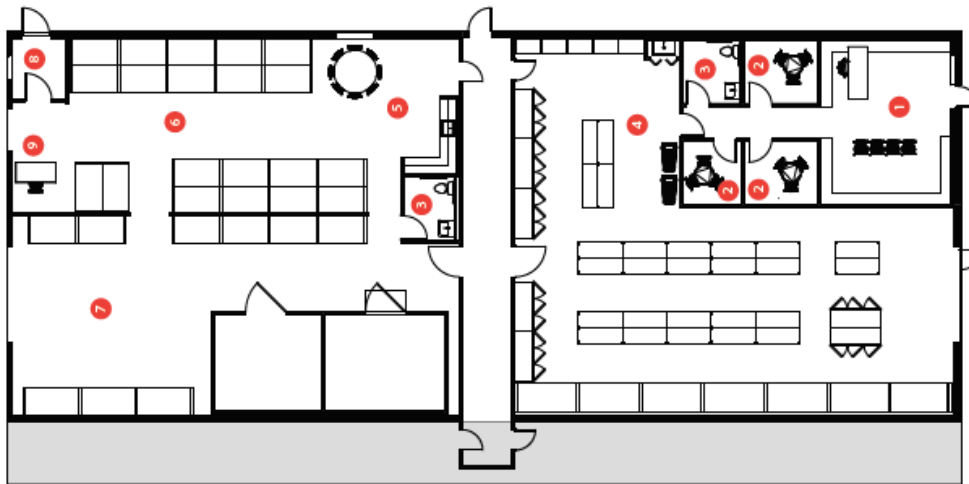
Increased Access

Moving our office space and having a conference room will allow us to expanding training and workshops for clients

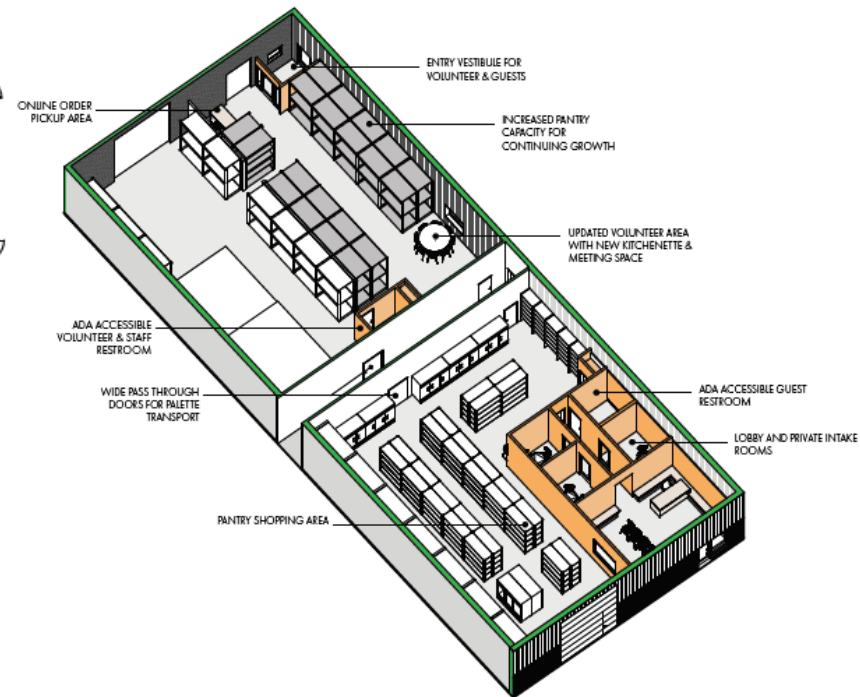


Building more community partnerships to help clients be self-sufficient in a place they trust and feel safe.

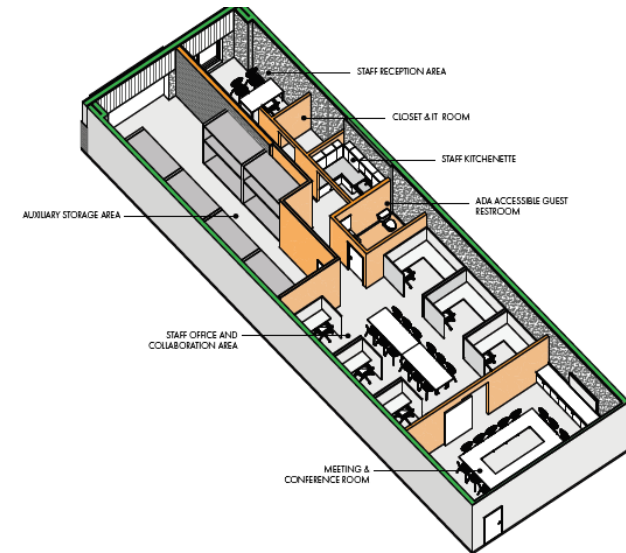
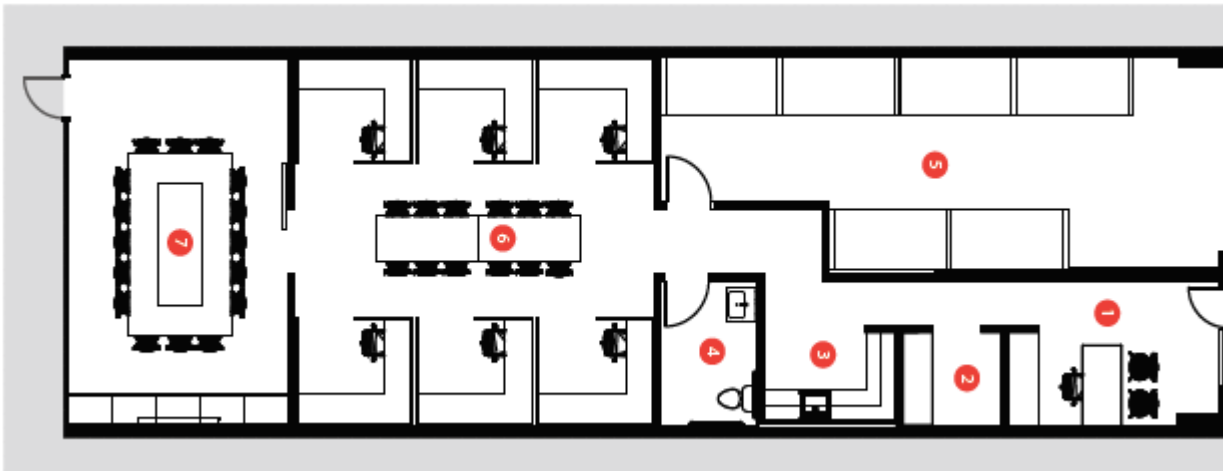
New Floor Plans- 109



- | | |
|---------------------------|----------------------------|
| 1 RECEPTION/WAITING AREA | 6 EXPANDED PANTRY STORAGE |
| 2 PRIVATE INTAKE ROOM | 7 EXISTING PANTRY SORTING |
| 3 ADA ACCESSIBLE RESTROOM | 8 ENTRY VESTIBULE |
| 4 PANTRY SHOPPING AREA | 9 ONLINE ORDER PICKUP AREA |
| 5 VOLUNTEER AREA | |



New Floor Plans- 103



- | | |
|---------------------------|---------------------|
| 1 RECEPTION AREA | 5 STORAGE |
| 2 CLOSET/IT ROOM | 6 STAFF OFFICE AREA |
| 3 KITCHENETTE | 7 CONFERENCE ROOM |
| 4 ADA ACCESSIBLE RESTROOM | |

TIMELINE

October – July: Capital Fundraising Campaign

March – May: Prep for Construction

June – October: Construction

October: Grand Reopening



Access 2020 Capital Fundraising

Public launch in March announcing a \$600,000 campaign goal!

Good news – we have raised \$443,000 in pledges already!

Other news – we still have \$157,000 to raise.

YOU CAN HELP!



Access 2020 Capital Fundraising

You can help with the construction by volunteering

You can join a giving club:

- *Access 2020 Club*: A pledge of \$150/month for 36 months, \$5,400 total
- *36X36 Community Club*: A pledge of \$100/month for 36 months, \$3,600 total
- *Breaking Down Barriers Club*: A pledge of \$50/month for 36 months, \$1,800 total
- *Building Capacity Club*: A pledge of \$30/month for 36 months, \$1080 total

You can spread the word to friends and family!



Discussion