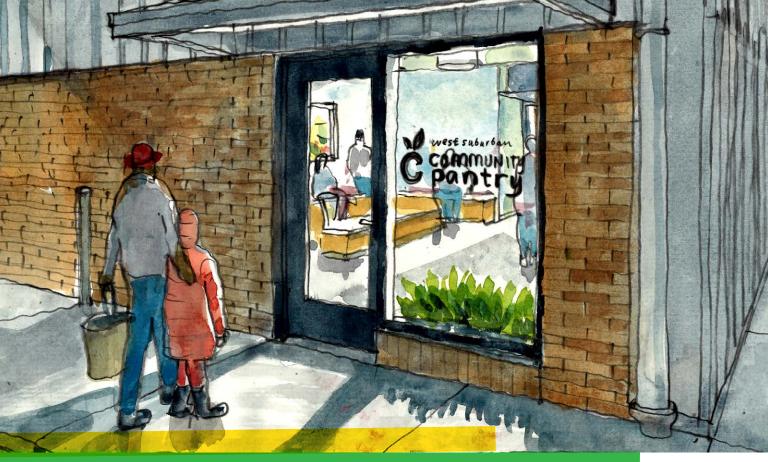


# ANNUAL REPORT FISCAL YEAR 2019



# TOGETHER, WE ARE SOLVING HUNGER.





# A COMMUNITY WITHOUT HUNGER



Dear WSCP community members,

Thank you for your commitment to creating a community without hunger. At this point every year, I find myself reflecting on where we have been and where we are headed. I'm so grateful to be able to share our tremendous results with you and to also provide a look into the future of WSCP.

This past fiscal year was pivotal for the Pantry. We embarked on new frontiers, like launching a pilot program for online ordering. We also fortified our base operations by investing in critical programs, such as our case management services. In total, the Pantry has expanded our food operations and bolstered support services so that we could achieve our goal of serving more than 48,000 individuals in FY 19.

As we look to the future, WSCP is determined to make good on our promise of a community without hunger. We identified the barriers people in need face to accessing food and we are breaking through, one barrier at a time. We are facing the future from a position of strength, of confidence, of compassion and of fierce determination.

I'm excited to share our plans with you and thank you all for being on this journey with us.

Kind regards,

Lama Sloyle

Laura Coyle Executive Director

# FY 2019 NUMBERS pounds of food distributed with dignity through our pantry shopping model at the Woodridge store

3,173 Single Parent Households Served (24%)

3,709 **Disabled Households** Served (28%)

607 Backpacks filled with school supplies were

given out

450 Easter Baskets were donated

> 90 Car Seats were

given out

434 Home Deliveries to Seniors

SCHOOL SNACKS 87 BOXES OF SNACKS

were given out to 33 participating schools\*

\* Each box given to the schools has approximately 120 snack items

### **MOBILE PANTRY SERVED** Bolingbrook 1,046

Households

Romeoville

1,174 Households Willowbrook

877 Households

19,164 Children (40%)

4,015 People served monthly

13,037 Households served

48,179 Individuals Served

22,200 Adults (46%)

6,815

Seniors (14%)



# ACCESS 2020 VISION

## A COMMUNITY WITHOUT HUNGER

We can achieve this vision as we re-imagine the traditional food pantry model.

Our new private intake area will make it easier for clients to speak in confidence and trust us.

66

As a single mom, I was determined to take good care of my kids on my own. I got a part-time job and am in community college. But feeding my family is a struggle. I'm embarrassed to ask for help, but WSCP always treats me with respect. Plus they understand that I can't always get to the Pantry, so it's nice to order online at any time. It saved us!





#### PRIVATE INTAKE AREA

#### ACCESS 2020 VISION:

Private offices for client registration and case management

Our new private intake area will make it easier for clients to speak in confidence and trust us.



#### ACCESS 2020 VISION:

#### A bright clean, positive "grocery store" experience

Our "grocery store" remodel will make going to the food pantry a positive family-friendly experience.

#### **GROCERY STORE REMODEL**



WAREHOUSE REMODEL

#### ACCESS 2020 VISION:

Increasing access through expanded capacity to serve on-site and off-site

Going to a trusted and familiar location for food helps to take away the fear and pride of going to the Pantry.

Our pilot online ordering program brings food access directly into the hands of those who need it most.

### 66

I've always enjoyed cooking at home, and I know it's better for me. But since I've been on a fixed income, I can't afford to purchase fresh foods. The Pantry is helping me eat balanced, nutritious meals and stay healthy. I like to have the option to pick-up near my apartment or to see a friendly face when I go into the Pantry.



#### ONLINE ORDERING

#### ACCESS 2020 VISION:

Our remodel will allow for efficient order packing for distribution to drop sites, and give clients the option to quickly pick-up orders

Online ordering has proven to reach 40% of people not currently using a traditional food pantry.



#### ACCESS 2020 VISION:

Moving our office space and having a conference room will allow us to expand training and workshops for clients

Building more community partnerships to help clients be self-sufficient in a place they trust and feel safe.

# **29,374 HOURS** VOLUNTEERED Thanks to our volunteers!

# A Look Ahead

WSCP is pursuing our vision of a community without hunger with unique vigor.

We have a bold goal of doubling the number of clients we serve by the year 2030.

To achieve our vision, we have a keen focus on building the capacity of our organization so that we can break down the barriers that exist to accessing food and resources.

### WHAT WE KNOW

2/3 of people in need are not accessing available pantry services

### WHY DOES THIS HAPPEN?

Shame | pride | fear | time | knowledge | transportation | understanding

#### HOW IS WSCP BREAKING DOWN BARRIERS?

- Mobile pantries in 3 high need communities
- Online ordering program
- School-based pantry in an extremely impoverished community
- Improving the dignity of the store experience
- Educating the public about food pantries

To realize our vision, we have launched a campaign called Access 2020. Through this effort, we plan to build our ability to reach out goals through:

- Improving the efficiency and capacity of our warehouse
- Increasing capacity to serve at Woodridge, eliminating the parking barrier
- Investing in off-site distribution capacity
- Enhancing the dignity of the WSCP shopping experience through privacy and grocery store quality service
- Providing more space for client-centered programs and trainings

This is an exciting time to be a member of the WSCP family. Please consider joining us by supporting the Access 2020 campaign effort! www.wscpantry.org/access2020

## Our Staff

Laura Coyle Executive Director

**Kristin Jachymiak** Director of Operations

Lisa Spaeth Development Manager

Kevin Grozewski Pantry Manager **Christopher Payne** Pantry Assistant

Yazmine Reyes Administrative Assistant

Nina Cross Client Resource Coordinator

**Cheryl Toohey** Volunteer Coordinator

## **Board of Directors**

Jeff Seitz, Accenture Board Chair

**Jina Boerman,** Boerman Moving & Storage

**Gina Cunningham-Picek,** Mayor of Woodridge

**Kevin Delano,** Rasmussen College

**Dr. Robert Girgis,** Robert F. Girgis, D.D.S., Ltd.

**Barbara Gulick,** Western-Cullen-Hayes, Inc.

Mary Hutchinson, Consultant

**Renee Montgomery,** Evergreen Bank

Michael Olson, CIBC

Kay Page, Comcast

Judy Pokorny, Retired

Ripujit Singh, Deloitte

Greg Stientjes, IRI

**Gayle Szpytek,** White Oak Library District

## Top Contributors and Partners

#### **Annual Partners**

Advocate Health Care Ann and Victor Pokorny Memorial Foundaiton **Boerman Moving & Storage** First Midwest Bank Dr. Robert F. Girgis, Orthodontist Illinois American Water Lisle Savings Bank Ronald L. McDaniel Foundation Webit Services \$20,000 + Ann and Victor Pokorny Memorial Foundation Bernard Stromberg, Jr. Dan Gibbons Turkey Trot Foundation Ronald L. McDaniel Foundation Robert and Patricia Wheeler Family Foundation Barbara Gulick Robert and Patricia Wheeler **DuPage County** \$10,000 - \$19,999 **Enterprise Rent-A-Car** Steve and Gayle Szpytek The Community Foundation Robert F. Girgis, Orthodontist Sommer Brothers Charitable Fund \$5,000 - \$9,999 Joseph Pokorny DuPage Medical Group Charitable Fund Jeff and Kathleen Seitz **Community Memorial Foundation** Wilton Industries Wester-Cullen-Hayes, Inc. Carcill Kevin and Annie Delano Lisle Savings Bank

James and Andrea Thome Lisle Community Service Corporation **CIBC Bank USA** Our Food Rescue Partners 100,000+ Pounds Jewel Woodridae E.A. Sween Caputo's Addison 50,000 - 99,999 Pounds Northern Illinois Food Bank Jewel Lemont Target Woodridge 25,000 - 49,999 Pounds Home Juice Walmart Villa Park Gordon Food Service Target Willowbrook 15,000 - 24,999 Pounds Aunt Millie's Jewel Darien Generous Food Partners Aunt Millie's Butternut LaFlor Mitsui Bussan Sts. Peter & Paul Parish Vistar **Community Partners Bridge Communities** DuPage Pads Garden Works Good Samaritan Hospital Goodwill Workforce Connection Center Hope's Front Door **Lisle Library District Repeat Boutique Sharing Connections** University of Illinois Extension Woodridge Public Library





Learn more about how we are making the vision of a Community Without Hunger a reality!

#### wscpantry.org/access2020

More Information or Contact: Laura Coyle 630-948-8131.

#### **Donations Accepted**

Monday - Friday 8 a.m. - 4 p.m. Saturday 8 - Noon